

DELETE [PRODUCTNAME] ACCOUNT

Canceling your [ProductName] account will deactivate your login and [Remove Anything Created] at the end of your current billing cycle. Everything will stop functioning at that time, but your data and settings will be saved for 12 months - just in case you choose to re-activate your account during that time.

Please indicate the reason for deleting your account:

COST

***DIFFICULTY
OF USE***

***MISSING
FUNCTIONALITY***

***USING OTHER
PRODUCT***

NOT USING IT

***SOMETHING
ELSE...***

Wait! We may have a lower-priced membership level that suits you...

Since we offer a wide range of pricing options and features, there may be a better pricing option for you.
With 2-Year Annual pricing, you can continue using [Product Name] for as little as \$[Price] per month.

We encourage you to check out all pricing options before making your final decision.

EXPLORE PRICING OPTIONS

Before you click Cancel Subscription, we would love to know what price would change your mind:

CANCEL SUBSCRIPTION

CONTACT SUPPORT



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We're here to help – let's find a solution to the problem you're facing.

Did you know? - Our customer success trainers host our [ProductName] Essentials webinar each week to walk you step-by-step through the process of getting [ProductName] set up to work for your business. Before you cancel, join our upcoming webinar so we can help get you up and running!

SAVE MY SEAT

Want 1-on-1 help from a real person?

One of our Customer Happiness Specialists will be happy to guide you through any difficulties you've encountered

CONTACT SUPPORT

Before you click Cancel Subscription, we would love to know what solution would change your mind:

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Wait! It's very possible [Product Name] does support the feature you need.

Let's double-check and see if [Product Name] can perform the function you need. Click the button below to start a live chat with one of our [Product Name] functionality experts.

OPEN LIVE CHAT

Before you click Cancel Subscription, please let us know what function or feature is missing from [ProductName]:

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Do you know about some of the features that make [Product Name] unique?

Our amazing Customer Support Team is here to serve you and find solutions. Feel free to send them an email, chat online, or pick up the phone and talk 1-on-1 through any problems you're experiencing.

CONTACT SUPPORT

Before you click Cancel Subscription, please let us know what other product(s) are you using:

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We'd love the chance to walk you through exactly how [ProductName] can help your business.

Did you know? - Our customer success trainers host our [Product Name] Essentials webinar every week to step you through how to be successful. Before you cancel, check it out..

Want a quick reminder right now of everything [Product Name] can help you accomplish? Check out our "Getting Started" video for a refresher on the many ways you can use [Product Name] to grow your business.

Want 1-on-1 help from a real person? One of our Customer Happiness Specialists will be happy to guide you through any difficulties you've encountered.

OPEN LIVE CHAT

WATCH THE VIDEO

CONTACT SUPPORT

Before you click Cancel Subscription, please let us know why you've decided to not use [Product Name]:

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Please tell us about your reason for canceling.

We will get in touch if we feel there's something we can do about it.

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DO YOU REALLY WANT TO DELETE YOUR ACCOUNT?

Canceling your account will result in the deletion of your account and all related [Account Items].

By canceling your account, you acknowledge the following:

- ☐ I understand that my account will be deleted and all the assets I've created – including [Feature 1], [Feature 2], [Feature 3] and [Feature 4] – will stop functioning.
- ☐ I understand I can re-activate my account at any time over the next 12 months and recover my work.
- ☐ I understand that the price of [Product Name] is likely to increase in the future, and I may not be able to rejoin at my current, locked-in price.

DON'T CANCEL SUBSCRIPTION

CANCEL SUBSCRIPTION

CONTACT SUPPORT

